

WALNUT HILLS RETIREMENT COMMUNITY

Ratings Affirm Quality Care

Walnut Hills Receives Four Stars in Medicare Ratings



- Based on health inspections, staffing, and quality measures
- Only Nursing Home in Holmes County to receive a four-star rating

Walnut Hills Rates High in Family Satisfaction



- 93.9% rating, well above statewide average of 88.2%
- Two years ago, Walnut Hills was 17th in Ohio
- Based on family satisfaction rating in various areas including choices, environment, direct nursing care, meals, laundry, therapy, and activities

Walnut Hills Recognizes Staff Dedication

- Only 109 call offs (.9%) in Nursing Department in 2008 - second year in a row!
- Average tenure of licensed staff at Walnut Hills is 6 ½ years;
other direct care givers, 7 years
- 91 of 175 Associates have worked at Walnut Hills for five years or more



**Walnut
Hills**

A Not-For-Profit Community

330-893-3200

Olde Pump Street, Walnut Creek, Ohio

WalnutHillsLiving.com

**Quality Care
Since 1971**